



TICKET REFUND POLICY

Terms of Service

Payment Methods

Martini Blu Jazz Cafe.com accepts the following credit cards: American Express, MasterCard, Visa and Discover. Not all venues accept all cards. Cards accepted are shown on the page when you buy the tickets. No other form of payment is accepted. When buying tickets on this website, your address information must match your credit card billing information or your charge will be declined.

Pricing and Availability

All tickets sold on this website have a non-refundable service charge and a non-refundable processing fee per ticket.

Order Confirmation

If you do not receive a confirmation number (in the form of a confirmation page or email) after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm with Martini Blu Jazz Café whether or not your order has been placed. Another option is to contact the venue where the event is held to confirm you are on the list of buyers. Only you may be aware of any problems that may occurred during the purchase process. Martini Blu Jazz Café will not be responsible for losses (monetary or otherwise) if you assume that an order was not placed because you failed to receive confirmation. A successful order automatically puts you on the buyer's list for the event purchased. Printing tickets is not required for admittance however having a ticket in hand or on your smart phone screen will greatly speed up entry.

Refunds and Exchanges

Before purchasing tickets, please carefully review your event, date, and seat selection. Policies set forth by the venues and artists prohibit Martini Blu Jazz Cafe.com from issuing exchanges or refunds after a ticket has been purchased, lost, stolen, damaged or destroyed. No refunds are given due to technical problems printing our ticket, failure to print our ticket, or problems with your computer or printer. It is the sole responsibility of the purchaser to follow the instructions emailed to them at time of purchase if their attempt to print tickets resulted in failure for any reason. If the purchaser is unable to retrieve email, tickets can be printed anytime by going to the Print Your Tickets link from the home page of our website.

*Please note: We have a no refund, no cancellation policy when buying a ticket from us. be taken up directly with the venue. Please check with the individual policies of the venue before making your purchase.

Cancelled Events

In the unlikely event that a show is cancelled, postponed, and cannot be rescheduled, Martini Blu Jazz Cafe.com will automatically refund the face value of the tickets purchased back to the same credit card that made the charge. You will receive a receipt by email regarding this refund transaction. Under no circumstances will Martini Blu Jazz Cafe refund the processing fee or service charge portion of the order. If a refund is not made in 3 business days, please contact us ASAP.

Liability; License; Ejection

Venues and Event Providers reserve the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar or abusive language or who fails to comply with the Venue's or Event Provider's rules. Breach of terms or rules will terminate your license to attend the event without refund.

You and any accompanying minor assume all risks incidental to the event for which a ticket is issued, whether before, during or after the event or performance, and you waive any claims for personal injury against Martini Blu Jazz Cafe.